

A Guide to BHA Visitor Booking Terms and Conditions 2023

- All visitor berths are booked online (other than for boats over 18m LOA) through a **Customer Account** (easily created on the booking system using your nominated email address).
- You can book online up to 08:00 on the day of your visit (subject to availability), after which you'll need to phone the Berthing Office on 01983 872828 extension 1.
- **All online bookings attract a 5% discount** on berthing fees and electricity charges.
- **You can change the date(s) or cancel a booking without charge**, online on your Customer Account up to 5 days before your date of arrival, after which a management charge applies (see details on Terms and Conditions below). If applicable, a **Credit Voucher** is created and shown on your Customer Account for use against a future online booking.
- If cancelling on the day of arrival, please telephone the Berthing Office on 01983 872828 extension 1. If you telephone before 10:00 you will be eligible for a 25% Credit Voucher. If later, no Credit will be available.

For more detail, and our policy on refunds, please read the full Visitor Terms and Conditions with which you agree to comply when you book and pay for your berth at Bembridge Harbour.